So that you wouldn’t have to get your feedback on the table, we created TableTalk.

**Our potential customers:**
- Hotels, Gyms, Car repairs, Maid service, etc

**Technology:**
- SMS is directed to Android tablet which acts like a server and directs feedback to webserver.
- QR code directs customer to webpage, where he/she needs to give score 1-10 and a comment.
- Company manager gets aggregated Excel sheets to e-mail.

**Result:**
- Table talkers
- Feedback through SMS or QR code.

**Customer satisfaction is measured with The Net Promoter Score (NPS):**

- Net Promoter Score
- % Promoters
- % Detractors

**Score + feedback**

**Business model:**
- Monthly subscription for companies

**Team:**
- Evert Nõlv
- Eero Sikka
- Teele Puusemp
- Katrin Kihuoja
- Markus Karileet

One of the biggest cafeteria chain in Estonia, **Reval Cafe**, used our service in 7 cafeterias for 2 months.

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