MTAT.03.229
Enterprise System Integration
Lecture 1: Introduction

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Based on slides by Marlon Dumas and Luciano García-Bañuelos
Course Description

The objective of this course is to introduce principles and methods for designing, implementing, and integrating enterprise applications.

The course introduces approaches to enterprise system integration, including:
- Resource-oriented architectures (REST)
- API design methods and patterns of enterprise integration
- Frameworks & tools (mainly Java-based) for implementing & integrating enterprise applications
Scope of the course

INTRODUCTION

Analysis & Design
- Service and API design
- Design patterns
- Agile practices
- Middleware & Infrastructure
- MOM
- REST
- Docker
- Spring boot
- VueJS

Architectural Styles
- Microservices
- REST
Structure of the Course

• 14 Lectures
• 14 Practicals
• Project

• See details on the Wiki pages:
  ◦ https://courses.cs.ut.ee/2020/esi

• Messages & Feedback on Slack:
  ◦ https://join.slack.com/t/esi-2020/shared_invite/enQtOTQxOTQxOTc5Nzl4MzkwLTM1YjBkMzM4Y2RmNmQyODdhZTY4ZmY0Zml0ZDUxZmRIZjA3NzhmMjdiZmM0Y2Y3MWE2NzE5MGI0OTc3Y2U0OTI
Grading

• 3 Assignments: 20 points
  ◦ 20 hours per homework ~ 60 hours per person

• Project: 30 points (~ 40 hours per person)

• Exam: 50 points (minimum of 21/50 required)
People

• Orlenys López Pintado
  ◦ Coordination, exam, lectures and half of lab sessions

• Gamal ElKoumy & Manuel Camargo
  ◦ Lab assistants
Part I

PROBLEM STATEMENT AND INTRODUCTORY SCENARIO
The problem at glance

• Users want to execute business functions that span multiple applications
• Requires disparate applications to be connected to a common integration solution
• However:
  ◦ No two applications are alike
  ◦ Change is inevitable
Enterprise system scenario

Information system of a small hotel

Three functional areas:
- Guest management: reservations, check-in (including room assignment), charges to room (e.g., room service), check-out, closing of bill
- Keeping track of room availability, status – how many rooms still available for a given night, forecasting how many guests will stay beyond their reservation, forecasting occupancy of hotel at a future date
- Scheduling room cleaning & maintenance: managing maid & maintenance staff, cleaning rooms after late check-out

• Can you see dependencies across functional areas?
Enterprise system scenario

**Change # 1:** A restaurant is opened for hotel guests and external customers:

- External customer pays for meal directly
- Hotel guest has option to pay for meal directly or charge to room
  - In either case, hotel likes to keep a record of the guest eating in the restaurant, if guest is willing to reveal his room number
  - Restaurant offers breakfast for guests

➡️ Restaurant billing system has touch-points with hotel guest system
Enterprise system scenario

Change # 2: A loyalty program is introduced:
• Set up new system to keep track of customers who are in loyalty program
• Loyalty program has multiple touch-points with hotel system and restaurant system, e.g.,
  ◦ At reservation time, inquiring if customer is a member of loyalty program, offering promotions, giving priority for room allocation to loyalty club members
  ◦ At check-in, inquire if customer is in loyalty program, if not offer sign-up, if yes offer better room
  ◦ Offer discounts at restaurant
  ◦ Offer discounts on other services at check-out and record length of stay and points earned
Enterprise system scenario

**Change # 3:** Hotel is bought out by a franchise:

- Reservations can be made either through the franchise system or by calling the hotel
  - Room availability have to deal with this dual sourcing
  - Forecasting & pricing outsourced to franchise’s system

- Loyalty program merged into franchise’s program
  - Hotel no longer operates the loyalty program, but must interoperate with loyalty program system of franchise
  - Benefits of existing loyal customer must be honored
  - The franchise loyalty program gives points for all expenses paid, whereas the original loyalty program looked only at nights stayed in hotel

- Room cleaning/maintenance still managed locally
Part II

EVOLUTION OF ENTERPRISE SOFTWARE
Classical Enterprise System

Application layers

- Users interact with the system through a **presentation layer** (aka **user interface** or UI)

- The **application logic** (aka business logic) determines what the system actually does:
  - Enforces business rules
  - Coordinates business processes

- The **data access layer** facilitates the access to persistent data manipulated by the application logic.
  - Includes access to databases, search engines, document managers and/or a file system.
Tiers or Layers?

• N-tier architectures aim at splitting the application in components into different tiers/layers

• Tiers refer to **physical distribution** of components
  ◦ Components can be executed over a collection of computers

• Layers refer to **logical separation** of components
  ◦ Layered architecture: Communication should only happen with the contiguous layers
  ◦ Promotes reuse and logic independence (components should be seamlessly replaceable)

➤ The number of tiers in the system somehow reflects the evolution of software architectures w.r.t. distribution
# Evolution of computation

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<th>80’s</th>
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<td>IBM mainframes</td>
<td>IBM, DEC Mini-comp. Unix, VAX</td>
<td>PC, DOS Mac, MacOS WANs &amp; LANs</td>
<td>Windows Internet Web &amp; HTTP</td>
<td>Web 2.0 Mac OS X Windows XP</td>
<td>iOS, Android HTML5 SaaS, PaaS, IaaS</td>
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<td>Monolithic applications</td>
<td>Dumb terminals</td>
<td>Client-Server Relational DBMSs</td>
<td>CORBA &amp; Browsers CGI</td>
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(mostly scientists and large businesses)
## Evolution of computation

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1-tier architecture

- All layers are bundled in a monolithic entity
- Typical “mainframe” architecture
  - Users access the system through dumb terminals
  - All computation happens in a single computer

### Pros
- No context switching in the control flow
- Centralization eases resource management/sharing
- Code highly optimisable

### Cons
- Limited scalability due to restrictions in the number of processors
- Oftentimes the code is platform specific, limiting portability
- Intertwined code hindering maintenance
2-tier architecture (1/2)

- With the introduction of computer networks, computation started to be physically distributed

- Application layers are distributed depending on the computing power of clients:
  - Thin clients execute only presentation layer
  - Fat clients execute both presentation and application logic layers

- The concept of API makes its appearance

- Notable example: Database management systems
  - The separation of data access layer promotes logical independence, reducing the impact of replacing a database technology on the presentation application logic layers
2-tier architecture (2/2)

- With the arrival of PCs, the presentation layer moved to the client
  - Smartphones?

- With this approach, it is possible to have multiple presentation layers
  - Text (console) application
  - Graphical user interfaces (e.g., Java swing)
  - Web applications (e.g., HTML5, Javascript, etc.)

- Web as the universal platform for computing?
  - Google’s Chromium OS
3-tier architecture: The middleware arrives

- Middleware is a level of indirection between clients and other layers
  - Simplifies the design of client applications by reducing the number of interfaces
  - Encapsulates integration logic and global application logic
  - Locates resources, accesses them, and integrates results (mediates between application logic/data access layers)
N-tier architecture

- N-tier architectures result from connecting several 3-tier systems and/or adding a layer to allow clients to access the system through a Web server ("Web layer")
- The Web layer is hosted in a Web application server: a middleware accessible through the Web.
- Web application servers are taking also parts of the functionality of traditional middleware – the boundary between the Web layer and the middleware is blurred.
Flexibility versus Performance

- The more boxes, the more modular the system: more opportunities for distribution and parallelism; more extensibility points.

- The more boxes, the more arrows: more connections need to be maintained, more coordination is needed. Complexity increases.

- The more boxes, the greater the number of context switches and intermediate steps to get to the data. Performance degrades.

- System designers try to balance the flexibility of modular design with performance demands.

There is no problem in system design that cannot be solved by adding a level of indirection. There is no performance problem that cannot be solved by removing a level of indirection.
Microservices – breaking the mid-tier

- Product catalog
- User manager
- Shopping cart
- Payment
- Shipping

Application server
The GILT experience

we sell every day at noon
Once upon a time ...

2007 - ruby-on-rails monolith
... breaking apart the monolith

Monolithic Java App; huge bottleneck for innovation.

Hidden linkages; buried business logic

teams focused on business lines

lots of duplicated code :(

Large loosely-typed JSON/HTTP services

2011: java, scala, loosely-typed services
... and the story continues

2015: micro-services

Adrian Trenaman, VP Engineering, Gilt
Microservices Dublin Meetup, Feb 2015
Microservices: A matter of scale ...

A monolithic application puts all its functionality into a single process...

... and scales by replicating the monolith on multiple servers

A microservices architecture puts each element of functionality into a separate service...

... and scales by distributing these services across servers, replicating as needed.
Any organization that designs a system (defined broadly) will produce a design whose structure is a copy of the organization's communication structure.

-- Melvyn Conway, 1967
Discussion question

• UT’s Study Information System is currently a monolith
• What could be the benefits of splitting it into microservices?
  ○ Under what conditions this would be done?
• If it was broken into microservices, how could it be split?
• How can we approach this question in the first place?
Tomorrow’s Practice Session

Please make sure you have the following in your laptop

• Java JDK 1.8

• IntelliJ IDEA (using an @ut.ee email you can get the full version)
  ◦ If you can’t get the full version, you’ll need Pivotal’s Spring Tool Suite

• Heroku CLI

• Optional, if you want to make your first practice session super-smooth, check that everything’s working by doing the following Getting Started:
  ◦ https://spring.io/guides/gs/spring-boot/

Group 1: Room 2010
Group 2: Room 2047